Oregon DOT Statewide Transit Information Systems

NRITS
National Rural ITS Conference
August 2009
Oregon DOT

TripCheck.com travel information site

Web Traffic in 2008:

• 1.3 Billion hits
• 24 Million visits
Transit Information

Providing easily accessible, comprehensive information about public transportation services may result in more transit use
Pre-TripCheck-TO

- Transit information at TripCheck.com in the year 2000
- 35 Transit agency links organized around 42 cities
Promised Land of Transit Information

- Full Featured Trip Planner
  - Works across transit agencies, covers the entire State, and beyond
  - Includes fixed route and demand response transit
TripCheck-TO Project Objectives

• Cover at least all of Oregon
• Serve the general public including seniors & people with disabilities and people assisting seniors or people with disabilities
TripCheck Transportation Options

Oregon transit information

• Services in a city or county
• Services between cities
• Special accommodations
Find Transit in a particular city or county

1. **Find Services** (Required)
   - City or County

2. **Check the boxes below to narrow your search results by:**
   - **Travel Day?**
     - Any Day
     - Specific days (check all days that are acceptable):
       - Su
       - M
       - Tu
       - W
       - Th
       - F
       - Sa
   - **Travel Mode?**
     - Any Mode
     - Specific modes (check all modes that are acceptable):
       - Bus/Light Rail
       - Dial-A-Ride
       - Ferry/Water Taxi
       - Taxi
       - Train Commuter/Passenger
       - Shuttle
       - Streetcar/Trolley/Monorail
       - Brokerage
       - Agency Assistance Call Center

Do you need special accommodations?
Find Transit for Salem

SEARCH: Transit | Dial-A-Ride

STEP 1
Find Services (Required)
City or County

STEP 2
Enter your City or County (Required) State Or, find it on a map. OR
Salem

STEP 3
Check the boxes below to narrow your search results by:

Travel Day?
- Any Day
- Or specific days (check all days that are acceptable):
  - Su
  - M
  - Tu
  - W
  - Th
  - F
  - Sa

Travel Mode?
- Any Mode
- Or specific modes (check all modes that are acceptable):
  - Bus/Light Rail
  - Dial-A-Ride
  - Ferry/Water Taxi
  - Taxi
  - Train Commuter/Passenger
  - Shuttle
  - Streetcar/Trolley/Monorail
  - Brokerage
  - Agency Assistance Call Center

Do you need special accommodations?
Select Day/Mode

Search: Transit | Dial-A-Ride

Step 1: Find Services (Required)
City or County

Step 2: Enter your City or County (Required) State OR find it on a map
Salem

Step 3: Check the boxes below to narrow your search results by:

Travel Day?
- Any Day
- Or specific days (check all days that are acceptable):
  - Su
  - M
  - Tu
  - W
  - Th
  - F
  - Sa

Travel Mode?
- Any Mode
- Or specific modes (check all modes that are acceptable):
  - Bus/Light Rail
  - Dial-A-Ride
  - Ferry/Water Taxi
  - Taxi
  - Train Commuter/Passenger
  - Shuttle
  - Streetcar/Trolley/Monorail
  - Brokerage
  - Agency Assistance Call Center

Do you need special accommodations?
Select Accommodation

**Enter your City or County (Required)**
- Salem

**Or, find it on a map.**

**Step 3**
**Check the boxes below to narrow your search results by:**

**Travel Day?**
- Any Day
- Or specific days (check all days that are acceptable):
  - Su
  - M
  - Tu
  - W
  - Th
  - F
  - Sa

**Travel Mode?**
- Any Mode
- Or specific modes (check all modes that are acceptable):
  - Bus/Light Rail
  - Dial-A-Ride
  - Ferry/Water Taxi
  - Taxi
  - Train Commuter/Passenger
  - Shuttle
  - Streetcar/Trolley/Monorail
  - Brokerage
  - Agency Assistance Call Center

**Do you need special accommodations?**
- If so, check one:
  - Wheelchair
  - Bicycle Transport

**Are you ready to submit your search?**
- If yes: Search
- Or: Reset
## Transit Options for Salem

<table>
<thead>
<tr>
<th>Service</th>
<th>Service Area</th>
<th>Trip Planning</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cherriots</strong></td>
<td>Fixed route services within the urban growth boundary of Salem and Keizer, plus service to Wilsonville.</td>
<td>Routes &amp; Schedules</td>
<td>M Tu W Th F Sa</td>
</tr>
<tr>
<td>503-588-2877 503-588-2877 (Voice Response)</td>
<td>800-735-2900 (TTY)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>SMART</strong></td>
<td>Fixed route service in Wilsonville and to Portland, Tualatin, Salem, and Canby.</td>
<td>Routes &amp; Schedules</td>
<td>M Tu W Th F</td>
</tr>
<tr>
<td>503-682-7790 503-682-7790 (Voice Response)</td>
<td>800-735-2900 (TTY)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>YCAP</strong></td>
<td>Fixed route services in Yamhill County.</td>
<td>Routes &amp; Schedules</td>
<td>M Tu W Th F</td>
</tr>
<tr>
<td>503-472-0457 503-472-0457 (Voice Response)</td>
<td></td>
<td>Reservations Required</td>
<td></td>
</tr>
</tbody>
</table>
Cherriots

Cherriots provides fixed route bus service and paratransit service to the general public in the Salem Keizer area.

**Trip Planning Assistance:**
- System Map
- Routes & Schedules
- Park & Rides

**Customer Service:**
- Phone: 503-588-2877
- Voice Response: 503-588-2877
- Email: info@cherriots.org
- Website

**Hours:**
- Phone hours: 6:15am-9:30 pm, M-F; 7:45am-9:30pm, Sa
- Automated voice response hours: 24/7

**Offices:**
- 220 High Street, NE
- Salem, OR 97301

**Cities Serviced:**
- Oregon—Keizer, Salem

**Counties Serviced:**
- Oregon—Marion County, Polk County

**Days of Operation:**
- M Tu W Th F Sa

**Fares:**
- $1 Basic Adult Fare. Other fares vary - please call (503) 588-2877 or go to our website. Discounts: senior, child. Details

**Accommodations:**
- Meets ADA requirements
  - Wheelchair
  - Walker
  - Traveling with PCA
  - Traveling with Service Animal
# City to City

## SEARCH: Transit | Dial-A-Ride

### STEP 1
**Services** (Required)
- **City-to-City**

### STEP 2
**Enter your START City** (Required) **State**
- OR
  - Map

### STEP 3
**Enter your END City** (Required) **State**
- OR
  - Map

### STEP 4
**Do you need special accommodations?**
- **Wheelchair**
- **Bicycle Transport**

### STEP 5
**Are you ready to submit your search?**
- **Search**
- **Reset**

---

**ODOT Public Transit News**

- New TripCheck Feature - Regional Travel Options,
  - Issued: 12/18/2006 12:00 am.
  - Welcome to the ODOT Travel Options section!...more

---

View all announcements
Enter originating city

SEARCH: Transit | Dial-A-Ride

1. Services (Required)
   City-to-City

2. Enter your START City (Required) OR Enter your END City (Required)

3. State OR State

4. Do you need special accommodations?
   If so, check one: Wheelchair Bicycle Transport

5. Are you ready to submit your search?
   If yes: Search Or: Reset
Choose Special Accommodations

SEARCH: Transit | Dial-A-Ride

STEP 1

Services (Required)

City-to-City

STEP 2

Enter your START City (Required) State OR Or, find it on a map.

Sweet Home

STEP 3

Enter your END City (Required) State OR Or, find it on a map.

Albany

STEP 4

Do you need special accommodations?

If so, check one: Wheelchair Bicycle Transport

STEP 5

Are you ready to submit your search?

If yes: Search Or: Reset
SEARCH: Transit | Dial-A-Ride

**Services (Required)**

**STEP 1**

City-to-City

**Enter your START City (Required) State OR**

**STEP 2**

Sweet Home OR

**Enter your END City (Required) State OR**

**STEP 3**

Albany OR

**Do you need special accommodations?**

**STEP 4**

- Wheelchair
- Bicycle Transport

**Are you ready to submit your search?**

**STEP 5**

- Search
- Reset

**ODOT Public Transit News**

New TripCheck Feature - Regional Travel Options, Issued: 12/18/2006 12:00 am. Welcome to the ODOT Travel Options Feature...
**Search Results**

**RESULTS: Sweet Home, Oregon to Albany, Oregon**

- **Save This Search**
- **View Return Trip Options**

**Do you need to revise your search?** If so, find your services by: Please Select... 

Following is a list of trip options. Use the transportation service links and phone numbers to research your trip. For trip options with more than one transportation service, pay close attention to transportation service schedule and stop information to be sure that reasonable connections can be made.

<table>
<thead>
<tr>
<th>Option 1 of 1</th>
<th>Map View</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Linn Shuttle</strong></td>
<td></td>
</tr>
<tr>
<td>Service: Linn Shuttle</td>
<td>Trip Leg: Sweet Home, OR to Albany, OR</td>
</tr>
<tr>
<td>Phone: 541-367-6168</td>
<td>Related Information:</td>
</tr>
<tr>
<td></td>
<td>Sweet Home Map</td>
</tr>
<tr>
<td></td>
<td>Sweet Home Transportation</td>
</tr>
<tr>
<td></td>
<td>Albany Map</td>
</tr>
<tr>
<td></td>
<td>Albany Transportation</td>
</tr>
</tbody>
</table>

*Back to Top*
Once you reach Albany

What transit services are in Albany?

RESULTS: Sweet Home, Oregon to Albany, Oregon

Do you need to revise your search? If so, find your:

Following is a list of trip options. Use the transportation type you prefer for your trip. For trip options with more than one transportation type, review the schedule and stop information to be sure that reasonable.

Option 1 of 1
Linn Shuttle

Service | Trip Leg
---------|---------------------
Linn Shuttle | Sweet Home, OR to Albany, OR

541-367-6168

What transit services are in Albany?
## RESULTS: Services for Albany, Oregon

[Save This Search]

Do you need to revise your search? If so, find your services by: Please Select...

### Local Services

<table>
<thead>
<tr>
<th>Bus</th>
<th>Shuttle</th>
<th>Taxi</th>
</tr>
</thead>
</table>

### Bus

<table>
<thead>
<tr>
<th>Service</th>
<th>Service Area</th>
<th>Trip Planning</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Albany Transit</strong></td>
<td>City of Albany</td>
<td>Routes &amp; Schedules</td>
<td>M Tu W Th F</td>
</tr>
<tr>
<td>541-917-7667</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>541-917-7667 (Voice Response)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>![Accessibility Icon]</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| **Linn-Benton Loop Transit** | Fixed route service between Albany and Corvallis. | Routes & Schedules | M Tu W Th F Sa |
| 541-917-7667                 |                                                   |               |              |
| 541-917-7667 (Voice Response)|                                                   |               |              |
| ![Accessibility Icon]        |                                                   |               |              |
RESULTS: Services for Albany, Oregon

Do you need to revise your search? If so, find your services by: Please Select...

Local Services
- Bus
- Shuttle
- Taxi

Schedule

<table>
<thead>
<tr>
<th>Service Area</th>
<th>Trip Planning</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Linn-Benton Loop Transit</td>
<td>Routes &amp; Schedules</td>
<td>M Tu W Th F</td>
</tr>
<tr>
<td>541-917-7667</td>
<td>Fixed route service between Albany and Corvallis.</td>
<td>Routes &amp; Schedules</td>
</tr>
<tr>
<td>541-917-7667 (Voice Response)</td>
<td></td>
<td>M Tu W Th F Sa</td>
</tr>
</tbody>
</table>

Back to Top
RESULTS: Services for Albany, Oregon

Do you need to revise your search? If so, find your services by: Please Select...

Local Services

ROUTE 1 — MORNING EXPRESS

<table>
<thead>
<tr>
<th>Location</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albany Station</td>
<td>6:30 a.m.</td>
</tr>
<tr>
<td>Fairmont School</td>
<td>6:35 a.m.</td>
</tr>
<tr>
<td>North Albany Fire Station</td>
<td>6:40 a.m.</td>
</tr>
<tr>
<td>Hickory Street Park &amp; Ride</td>
<td>6:45 a.m.</td>
</tr>
<tr>
<td>Salem/Sherman</td>
<td>6:50 a.m.</td>
</tr>
<tr>
<td>Waverly at Fred Meyer</td>
<td>6:55 a.m.</td>
</tr>
<tr>
<td>Hill / 28th</td>
<td>7:00 a.m.</td>
</tr>
<tr>
<td>Hill / 14th at Boys &amp; Girls Club</td>
<td>7:05 a.m.</td>
</tr>
<tr>
<td>2nd / Broadribb</td>
<td>7:10 a.m.</td>
</tr>
<tr>
<td>7th / Elm at Albany General Hospital</td>
<td>7:15 a.m.</td>
</tr>
<tr>
<td>Pacific / 29th</td>
<td>7:20 a.m.</td>
</tr>
<tr>
<td>LBCC</td>
<td>7:25 a.m.</td>
</tr>
<tr>
<td>Albany Station</td>
<td>7:30 a.m.</td>
</tr>
</tbody>
</table>

First bus leaves Albany Station at 6:30 a.m. Route travels north, east, and southeast. Upon arriving downtown at 2nd / Broadribb, route travels west and southwest. Bus makes two full circuits. Service for this route ends at 8:30 a.m.

ROUTE 2 — MID-DAY (HOURLY SERVICE)

<table>
<thead>
<tr>
<th>Location</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albany Station</td>
<td>9:00 a.m.</td>
</tr>
<tr>
<td>2nd / Baker</td>
<td>9:05 a.m.</td>
</tr>
<tr>
<td>Salem / Columbus</td>
<td>9:10 a.m.</td>
</tr>
<tr>
<td>Killdeer at Costco</td>
<td>9:15 a.m.</td>
</tr>
<tr>
<td>Price Rd / Blue Ox</td>
<td>9:20 a.m.</td>
</tr>
<tr>
<td>Waverly at Fred Meyer</td>
<td>9:25 a.m.</td>
</tr>
<tr>
<td>Columbus / Columbus Place</td>
<td>9:30 a.m.</td>
</tr>
<tr>
<td>Jackson / 22nd</td>
<td>9:35 a.m.</td>
</tr>
<tr>
<td>Hill / 15th</td>
<td>9:40 a.m.</td>
</tr>
<tr>
<td>Pacific / Sanlam at Staples</td>
<td>9:45 a.m.</td>
</tr>
<tr>
<td>14th at Heritage Mall</td>
<td>9:50 a.m.</td>
</tr>
<tr>
<td>Hill / 14th at Boys &amp; Girls Club</td>
<td>9:55 a.m.</td>
</tr>
<tr>
<td>Albany Station</td>
<td>10:00 a.m.</td>
</tr>
</tbody>
</table>

First bus leaves Albany Station at 9:00 a.m. Route travels east and southeast. Transfers between Routes 2 and 3 at Albany Station and Jackson32nd. Route has a 15 minute delay in downtown Albany at the 3 p.m. hour. Bus makes seven circuits daily. Service for this route ends at 4:00 p.m.

ROUTE 3 — MID-DAY (HOURLY SERVICE)

<table>
<thead>
<tr>
<th>Location</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albany Station</td>
<td>10:00 a.m.</td>
</tr>
<tr>
<td>Fairmont School</td>
<td>10:05 a.m.</td>
</tr>
<tr>
<td>North Albany Fire Station</td>
<td>10:10 a.m.</td>
</tr>
<tr>
<td>Hickory St. Park &amp; Ride</td>
<td>10:15 a.m.</td>
</tr>
<tr>
<td>2nd / Broadribb</td>
<td>10:20 a.m.</td>
</tr>
<tr>
<td>7th / Elm at Hospital</td>
<td>10:25 a.m.</td>
</tr>
<tr>
<td>Pacific / 29th</td>
<td>10:30 a.m.</td>
</tr>
<tr>
<td>Jackson / 32nd</td>
<td>10:35 a.m.</td>
</tr>
<tr>
<td>Pacific / Ellington</td>
<td>10:40 a.m.</td>
</tr>
<tr>
<td>LBCC</td>
<td>10:45 a.m.</td>
</tr>
<tr>
<td>Pacific / 34th at YMCA</td>
<td>10:50 a.m.</td>
</tr>
<tr>
<td>Albany Station</td>
<td>11:00 a.m.</td>
</tr>
</tbody>
</table>

First bus leaves Albany Station at 10:00 a.m. Route travels north, west and southwest. Transfers between Routes 3 and 4 are made at Albany Station and Jackson32nd. Bus makes seven circuits daily. Service for this route ends at 4:00 p.m.

ROUTE 4 — AFTERNOON

<table>
<thead>
<tr>
<th>Location</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Albany Station</td>
<td>1:15 p.m.</td>
</tr>
<tr>
<td>2nd / Baker</td>
<td>1:20 p.m.</td>
</tr>
<tr>
<td>Salem / Sherman</td>
<td>1:25 p.m.</td>
</tr>
<tr>
<td>Waverly at Fred Meyer</td>
<td>1:30 p.m.</td>
</tr>
<tr>
<td>34th / Oak</td>
<td>1:35 p.m.</td>
</tr>
<tr>
<td>Hill / 24th</td>
<td>1:40 p.m.</td>
</tr>
<tr>
<td>5th / Main</td>
<td>1:45 p.m.</td>
</tr>
<tr>
<td>Clay at Heritage Mall</td>
<td>2:00 p.m.</td>
</tr>
<tr>
<td>Queen / Marion</td>
<td>2:05 p.m.</td>
</tr>
<tr>
<td>Albany Station</td>
<td>2:10 p.m.</td>
</tr>
<tr>
<td>Fairmont School</td>
<td>2:15 p.m.</td>
</tr>
<tr>
<td>North Albany Fire Station</td>
<td>2:20 p.m.</td>
</tr>
<tr>
<td>Hickory Street Park &amp; Ride</td>
<td>2:25 p.m.</td>
</tr>
<tr>
<td>2nd / Broadribb</td>
<td>2:30 p.m.</td>
</tr>
<tr>
<td>7th / Elm at Albany General Hospital</td>
<td>2:35 p.m.</td>
</tr>
<tr>
<td>Pacific / 35th</td>
<td>2:40 p.m.</td>
</tr>
<tr>
<td>Pacific / Ellington</td>
<td>2:45 p.m.</td>
</tr>
<tr>
<td>LBCC</td>
<td>2:50 p.m.</td>
</tr>
<tr>
<td>Pacific / 34th at YMCA</td>
<td>2:55 p.m.</td>
</tr>
<tr>
<td>Albany Station</td>
<td>3:00 p.m.</td>
</tr>
</tbody>
</table>

This bus leaves Albany Station at 1:15 p.m. Route first travels east and southeast, then returns to Albany Station. Bus departs at 1:20 p.m. and travels west and southwest. Service for this route ends at 6:00 p.m.
Services with Special Accommodations

SEARCH: Transit | Dial-A-Ride

Most general public transportation is accessible to senior citizens and people with limited mobility, vision or hearing impairments. However, if you are unable to use public transportation, services with special accommodations may be available to you.

**STEP 1**
Find Services (Required)
Special Accommodations

**STEP 2**
Please Select...
- City or County
- City-to-City
- Special Accommodations
- A - Z Listing

- Any
- Wheelchair
- 3 or 4-Wheeled Scooter
- Walker
- Traveling With Service Animal
- Oversize Electric Cart/Scooter
- Curb-to-Curb Service
- Hand-to-Hand Service
- Gurney
- Stops en Route
- Unassisted Transfer from Wheelchair
- Segway
- Traveling With PCA
- Non-folding 2-Wheeled Scooter
- Door-to-Door Service
- Help With Bags/Packages
- Oversized Wheelchair
- Help with Stairs
- Need Car Seat for Child Passenger
Choose all that apply to your trip

- Any
- Wheelchair
- 3 or 4-Wheeled Scooter
- Walker
- Traveling With Service Animal
- Oversize Electric Cart/Scooter
- Curb-to-Curb Service
- Hand-to-Hand Service
- Gurney
- Stops en Route
- Unassisted Transfer from Wheelchair
- Segway
- Traveling With PCA
- Non-folding 2-Wheeled Scooter
- Door-to-Door Service
- Help With Bags/Packages
- Oversized Wheelchair
- Help with Stairs
- Need Car Seat for Child Passenger

Specify if you want to view ONLY targeted eligibility transportation.

Check this box to view only services that are eligibility-restricted to a target population segment, such as seniors, people with low income, medicaid recipients, ADA paratransit and so forth.

Click here for a list of categories and definitions.

Enter your City or County (Required) State OR, find it on a map.

nyssa

Are you ready to submit your search?

If yes: Search Or: Reset
Narrow search to ‘eligible’ services

Specify if you want to view ONLY targeted eligibility transportation.

Check this box to view only services that are eligibility-restricted to a target population segment, such as seniors, people with low income, Medicaid recipients, ADA paratransit and so forth.

Click here for a list of categories and definitions.

Enter your City or County (Required) State OR, find it on a map.

nyssa

Are you ready to submit your search?

If yes: Search Or: Reset
Enter the city or county

<table>
<thead>
<tr>
<th>Any</th>
<th>Unassisted Transfer from Wheelchair</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wheelchair</td>
<td>Segway</td>
</tr>
<tr>
<td>3 or 4-Wheeled Scooter</td>
<td>Traveling With PCA</td>
</tr>
<tr>
<td>Walker</td>
<td>Non-folding 2-Wheeled Scooter</td>
</tr>
<tr>
<td>Traveling With Service Animal</td>
<td>Door-to-Door Service</td>
</tr>
<tr>
<td>Oversize Electric Cart/Scooter</td>
<td>Help With Bags/Packages</td>
</tr>
<tr>
<td>Curb-to-Curb Service</td>
<td>Oversized Wheelchair</td>
</tr>
<tr>
<td>Hand-to-Hand Service</td>
<td>Help with Stairs</td>
</tr>
<tr>
<td>Gurney</td>
<td>Need Car Seat for Child Passenger</td>
</tr>
<tr>
<td>Stops en Route</td>
<td></td>
</tr>
</tbody>
</table>

**STEP 3** Specify if you want to view ONLY targeted eligibility transportation.

- Check this box to view only services that are eligibility-restricted to a target population segment, such as seniors, people with low income, medicaid recipients, ADA paratransit and so forth.

Click here for a list of categories and definitions.

**STEP 4** Enter your City or County (Required) State  

nyssa  OR

Or, find it on a map.

**STEP 5** Are you ready to submit your search?

If yes: Search  Or: Reset
## Detailed service information

### Dial-A-Ride

<table>
<thead>
<tr>
<th>Service</th>
<th>Accommodations</th>
<th>Eligibility</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Malheur County Transportation</td>
<td>Oversized Wheelchair, Walker, Traveling with PCA, Traveling with Service Animal, Oversize Electric Cart/Scooter, Help with Bags/Packages, Oversized Wheelchair, Help with Stairs</td>
<td>Priority given to: People with Disabilities, Seniors</td>
<td>M Tu W Th F</td>
</tr>
</tbody>
</table>

*Reservations Required*

### Regional Services

#### Dial-A-Ride

<table>
<thead>
<tr>
<th>Service</th>
<th>Accommodations</th>
<th>Eligibility</th>
<th>Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cascade East Ride Center</td>
<td>Wheelchair, Unassisted Transfer from Wheelchair, Walker, Traveling with PCA, Traveling with Service Animal, Door-to-Door Service, Cash-to-Cash Service</td>
<td>Restricted: Medicaid Recipient, Oregon Health Plan Participant</td>
<td>M Tu W Th F</td>
</tr>
</tbody>
</table>

*Reservations Required*
**Cascade East Ride Center**

Cascade East Ride Center arranges transportation for eligible Medicaid recipients.

**See Also:**
Crocket County Dial-A-Ride

**Customer Service:**
- Phone: 541-385-8680
- Alternate Phone: 800-386-8680
- TDD/TYY: 800-735-2900
- Voice Response: 541-385-8380

- Email: lhorsley@www.coic.org
- Website

**Hours:**
- Phone hours: 8am-4pm, M-F
- Automated voice response hours: 24/7

**Service Area:**
Serves Baker, Crook, Deschutes, Grant, Harney, Jefferson, Malheur, Union, and Wallowa Counties.

**Days of Operation:**
M Tu W Th F

**Reservations Required**

**Fares:**
No charge to eligible clients. Discounts:

**Accommodations:**
- Exceeds ADA requirements.
- Help with Stairs
- Wheelchair
- Unassisted Transfer from Wheelchair
- Walker
- Traveling with PCA
- Traveling with Service Animal
- Door-to-Door Service
- Curb-to-Curb Service
- Hard-to-Hand Service
- Gurney

**Eligibility-Restricted:**
TripCheck Transportation Options

The System

Transit Agencies

Internet

Database at ODOT

ODOT Staff

Transportation Options on TripCheck.com
Data Maintenance

• 30% of providers maintain their data

• For the remaining 70% of providers ODOT staff contacts providers on a regular schedule and updates service data.

• Ongoing .15 F.T.E. from ODOT dedicated to data maintenance.
Early Steps

• Encourage Oregon transit providers to create GTFS data for their fixed route service and get on Google Transit

• Work with a consultant to get Oregon intercity transit services up on Google Transit

• Support public access to GTFS data to allow 3rd party developers to add value
end